

## Care Agency List for Direct Payment Customers

**2023-2024**

This is a list of some care agencies you may wish to contact in relation to meeting your care needs. This is not a comprehensive list - you can contact any agency or care provider you wish, from a range of resources such as: using an internet search engine, your local community or by word of mouth. **Please note that it is your responsibility as a customer to ensure you have undertaken appropriate checks of the agency prior to engaging them and as such you should also make checks to ensure agencies have CQC registration.**

**If the rate stated by the care agency is higher than the published Direct Payment rate (£19.55 per hour), you will have to pay the difference to the agency by ensuring that additional funds are credited to your pre-paid card account to enable payment to your chosen agency/provider.**

Care agency	Contact details	Address
Bluebird Care (£20.52) Weekend rate higher	<b>Telephone:</b> 020 8687 5745 <b>Email:</b> <a href="mailto:merton@bluebirdcare.co.uk">merton@bluebirdcare.co.uk</a> <b>Website:</b> <a href="http://www.bluebirdcare.co.uk">www.bluebirdcare.co.uk</a> <b>CQC Rating: Good (October 2019)</b> <b>Last CQC review May 2023</b>	Unit 3 The Generator Business Centre 95 Miles Road Mitcham CR4 3FH
Bright Homecare Ltd. (£21.43)	<b>Telephone:</b> 020 8648 9525 / 07949 956 169 <b>Email:</b> <a href="mailto:info@brighthomecare.co.uk">info@brighthomecare.co.uk</a> <b>Website:</b> <a href="http://www.brighthomecare.co.uk">www.brighthomecare.co.uk</a> <b>CQC Rating: Good (March 2019)</b>	8 Cerne Road Morden Surrey SM4 6QQ
Clovecare Ltd. (£17.50 upwards) Weekend rate higher	<b>Telephone:</b> 0203 632 7878 <b>Email:</b> <a href="mailto:info@clovecare.co.uk">info@clovecare.co.uk</a> <b>Website:</b> <a href="http://www.clovecare.co.uk">www.clovecare.co.uk</a> <b>CQC Rating: Good (November 2018)</b> <b>Last CQC review May 2023</b>	Hill House Bishopsford Road Morden SM4 6BL
White Star Care Ltd. (£21.43)	<b>Telephone:</b> 020 8870 6577 / 07984 855 806 <b>Email:</b> <a href="mailto:wstarcare@gmail.com">wstarcare@gmail.com</a> <b>Website:</b> <a href="http://www.whitestarcare.co.uk">www.whitestarcare.co.uk</a> <b>CQC Rating: Good (May 2019)</b> <b>Last CQC review May 2023</b>	Unit A221 Riverside Business Centre Haldene Place London SW18 4UQ.
Eminent Domiciliary (Training co) (£21.43)	<b>Telephone:</b> 020 3583 0130 / 07449 625 758 <b>Email:</b> <a href="mailto:info@eminentdomcare.co.uk">info@eminentdomcare.co.uk</a> <b>Website:</b> <a href="http://www.otccareservices.co.uk">www.otccareservices.co.uk</a> <b>CQC Rating: Good (April 2023)</b>	Suite SLZ-4 Challenge House 616 Mitcham Road Croydon CR0 3AA
Dirie Care Ltd. (£21.43)	<b>Telephone:</b> 02086179010 / 07732162216 <b>Email:</b> <a href="mailto:info@diriecare.com">info@diriecare.com</a> <b>Website:</b> <a href="#">Under construction</a> <b>CQC Rating: Good (November 2022)</b>	22 New Park Road London SW2 4UN

Care agency	Contact details	Address
Flow Healthcare. Ltd. (£21.43)	<b>Telephone:</b> 0208 6523552 / 07393844755 <b>Email:</b> <a href="mailto:info@flowhealthcareltd.co.uk">info@flowhealthcareltd.co.uk</a> <b>Website:</b> <a href="http://www.flowhealthcareltd.co.uk">www.flowhealthcareltd.co.uk</a> <b>CQC Rating: Good (September 2018)</b> <b>Last CQC review May 2023</b>	Adelphi Court 1 – 3 East Street Epsom KT4 1BB
Mushkil Aasaan (£21.43)  (1hrs calls ONLY)	<b>Telephone:</b> 020 8672 6581 <b>Email:</b> <a href="mailto:careasaan@mushkilaasaan.com">careasaan@mushkilaasaan.com</a> <b>Website:</b> <a href="http://mushkilaasaan.com">mushkilaasaan.com</a> <b>CQC Rating: Good (February 2023)</b> <b>Last CQC Review May 2023</b>	First Floor, (Side Entrance) 220-222 Upper Tooting Road London SW17 7EW
Premier Care (£21.43)	<b>Telephone:</b> 020 8686 5665 / 07949841128 <b>Email:</b> <a href="mailto:pcs@premiercareservices.co.uk">pcs@premiercareservices.co.uk</a> <b>Website:</b> <a href="http://www.premiercareservices.co.uk">www.premiercareservices.co.uk</a> <b>CQC Rating: Good (January 2020)</b> <b>Last CQC review May 2023</b>	25 Brighton Road South Croydon Surrey CR2 6EA
Professional Care Support Services Ltd (£21.43)	<b>Telephone:</b> 02082869177 / 07460178711 <b>Email:</b> <a href="mailto:info@pcssltd.co.uk">info@pcssltd.co.uk</a> <b>Website:</b> <a href="http://www.pcssltd.co.uk">www.pcssltd.co.uk</a> <b>CQC Rating: Good (October 2019)</b> <b>Last CQC review May 2023</b>	Access House 141 Morden Road Mitcham Surrey CR4 4DG
Raza Home Care (£21.43)	<b>Telephone:</b> 020 8715 4268 <b>Email:</b> <a href="mailto:info@razahomecare.co.uk">info@razahomecare.co.uk</a> <b>Website:</b> <a href="http://www.razahomecare.com">www.razahomecare.com</a> <b>CQC Rating: Good (March 2022)</b> <b>Last CQC review May 2023</b>	215 St Helier Avenue Morden Surrey SM4 6JH
UK Home Care Ltd (£21.43)	<b>Telephone:</b> 020 3962 2081 <b>Email:</b> <a href="mailto:info@ukhcl.com">info@ukhcl.com</a> <b>Website:</b> <a href="http://www.ukhwcl.com">www.ukhwcl.com</a> <b>CQC Rating: Good (December 2022)</b> <b>Latest CQC review May 2023</b>	109 Stavordale Road Carshalton Surrey SM5 1BU
Value Health Care and Cleaning Services Ltd. (£19.55)	<b>Telephone:</b> 02033260949 / 07415584600 <b>Email:</b> <a href="mailto:info@valuehealthcarecs.co.uk">info@valuehealthcarecs.co.uk</a> <b>Website:</b> <a href="http://www.value.healthcarecs.co.uk">http://www.value.healthcarecs.co.uk</a> <b>CQC Rating: Good (December 2021)</b> <b>Last CQC review May 2023</b>	6 Petworth Gardens London SW20 0UH
Polly Care Services (£21.43)	<b>Telephone:</b> 020 8685 1777 <b>Email:</b> <a href="mailto:info@pollycareservices.com">info@pollycareservices.com</a> <b>Website:</b> <a href="http://www.pollycareservices.com">www.pollycareservices.com</a> <b>CQC Rating: Good (September 2022)</b> <b>Last CQC review May 2023</b>	Room 9118 Access House 141 Morden Road Mitcham CR4 4DG
Goldtech Care Services Ltd. (£21.43)	<b>Telephone:</b> 07932909346 <b>Email:</b> <a href="mailto:info@goldtechcare.co.uk">info@goldtechcare.co.uk</a> <b>Website:</b> <a href="http://www.goldtechcare.co.uk">www.goldtechcare.co.uk</a> <b>CQC Rating: Good (October 2021)</b> <b>Last CQC review May 2023</b>	Marshall House 124 Middleton Road Morden SM4 6RW
Favoured Healthcare Ltd. (£21.43)	<b>Telephone:</b> 0203 6201114 / 07445987106 <b>Email:</b> <a href="mailto:info@favouredhealthcare.co.uk">info@favouredhealthcare.co.uk</a> <b>Website:</b> <a href="https://www.favouredhealthcare.co.uk">https://www.favouredhealthcare.co.uk</a> <b>CQC rating: Good (June 2019)</b> <b>Last CQC review: May 2023</b>	Ground Floor Office 33-44 Peel House London Road Morden SM4 5BX

Care agency	Contact details	Address
Concord Care Services (£21.43)	<b>Telephone:</b> 0208 942 0421 <b>Email:</b> <a href="mailto:info@concordcare.co.uk">info@concordcare.co.uk</a> <b>Website:</b> <a href="http://www.concordcare.co.uk">www.concordcare.co.uk</a> <b>CQC Rating: Good (April 2022)</b> <b>Last CQC review May 2023</b>	2 Walton Avenue New Malden KT3 6DQ
Faithful Care (UK) Ltd. (£21.43)	<b>Telephone:</b> 020 8648 2828 / 07483383687 <b>Email:</b> <a href="mailto:info@faithfulcare.co.uk">info@faithfulcare.co.uk</a> <b>Website:</b> <a href="http://www.faithfulcare.co.uk">www.faithfulcare.co.uk</a> <b>CQC Rating: Good (March 2023)</b> <b>Last CQC review May 2023</b>	Vestry Hall Room 36 336 - 338 London Rd. Mitcham Surrey CR4 3UD
Escoben Care Ltd. (£21.43)	<b>Telephone:</b> 07462606583 <b>Email:</b> <a href="mailto:escobencareLtd@escoben.com">escobencareLtd@escoben.com</a> <b>Website:</b> <a href="http://www.escoben.com">www.escoben.com</a> <b>CQC Rating: Good (May 2021)</b> <b>Last CQC review May 2023</b>	Parker House 1 <sup>st</sup> Floor 44 Stafford Road Wallington SM6 9AA
Eagles Community Support (£21.43)	<b>Telephone:</b> 020 301100728 <b>Email:</b> <a href="mailto:info@eaglescommunitysupport.co.uk">info@eaglescommunitysupport.co.uk</a> <b>Website:</b> <a href="http://www.eaglesandshofar.org.uk">www.eaglesandshofar.org.uk</a> <b>CQC Rating: Good (November 2018)</b> <b>Last CQC review May 2023</b>	8 Oakmead Road Croydon Surrey CR0 3AS
Yucca Health Care (£21.43)	<b>Telephone:</b> 02071752798 <b>Email:</b> <a href="mailto:info@yuccarecruit.services">info@yuccarecruit.services</a> <b>Website:</b> <a href="http://www.yuccarecruit.com">www.yuccarecruit.com</a> <b>CQC Rating: Good (July 2022)</b> <b>Last CQC review May 2023</b>	Falcon House 19 Deer Park Road London SW19 3UX
Opal Carers Ltd. (£21.43)	<b>Telephone:</b> 02084059354 / 07914020327 <b>Email:</b> <a href="mailto:info@opalcarers.co.uk">info@opalcarers.co.uk</a> <b>Website:</b> <a href="http://www.opalcarers.co.uk">www.opalcarers.co.uk</a> <b>CQC Rating: Good (July 2022)</b> <b>Last CQC review May 2023</b>	40 Thorpe Close New Addington Croydon CR0 0SG
Inspire Management Group Ltd. (Siddeley House) (£21.43)	<b>Telephone:</b> 07308474537 / 02039904107 <b>Email:</b> <a href="mailto:office@inspiremanagementgroup.co.uk">office@inspiremanagementgroup.co.uk</a> <b>Website:</b> <a href="http://www.inspiremanagementgroup.co.uk">www.inspiremanagementgroup.co.uk</a> <b>CQC Rating: Good (February 2023)</b>	50 Siddeley House Unit 6B Canbury Park Road Kingston upon Thames KT2 6LX
Fond of Care Ltd. (£21.43)	<b>Telephone:</b> 0208 088 3250 <b>Email:</b> <a href="mailto:info@fondofcare.co.uk">info@fondofcare.co.uk</a> <b>Website:</b> <a href="http://www.fondofcare.co.uk">www.fondofcare.co.uk</a> <b>CQC Rating: Good (March 2023)</b> <b>Last CQC review May 2023</b>	80 Culvers Way Carshalton SM5 2LP
Phebdan Healthcare Services Ltd. (£21.43)	<b>Telephone:</b> 07903832504 <b>Email:</b> <a href="mailto:info@phebdanhealthcare.co.uk">info@phebdanhealthcare.co.uk</a> <b>Website:</b> <a href="http://www.phebdanhealthcare.co.uk">www.phebdanhealthcare.co.uk</a> <b>CQC Rating: Good (August 2022)</b> <b>Last CQC Review May 2023</b>	10 Smock Walk Croydon CR0 2UP

Worlta healthcare Ltd (£21.43)	<b>Telephone:</b> 02031965658/07950135005 <b>Email:</b> <a href="mailto:robertdoe@worltahealthcare.co.uk">robertdoe@worltahealthcare.co.uk</a> <b>Website:</b> <a href="http://www.worltahealthcarehealthcare.co.uk">www.worltahealthcarehealthcare.co.uk</a> <b>CQC Rating: Good (August 2023)</b> <b>Last CQC Review August 2023</b>	
-----------------------------------	--	--

**REMEMBER:** If the rate stated is higher than the Direct Payment rate, you will have to pay the difference on to your direct payment account to ensure you are able to pay your chosen agency/provider.

**DISCLAIMER:** The information provided above is in good faith and for general informational purposes only. CQC (Care Quality Commission) ratings are correct at the time of publication of this list. Please be advised CQC inspect and review services on an ongoing basis and we advise that you check their website at [www.cqc.org.uk](http://www.cqc.org.uk) before engaging the services of an agency. Please note the London Borough of Merton does not endorse or assume responsibility for any information offered by third-party websites.